

≡COFLOW

HOME ENERGY
ECOSYSTEM SOLUTIONS

About EcoFlow



140+

Countries and regions



5M+

Global users



1,129

Patents

EcoFlow was formed in 2017 by a group of aspirational battery engineers. Amid the global transition towards renewable energy, EcoFlow now leads the way in industry-leading solar battery technologies and home energy storage. By offering simple, flexible, reliable solutions to meet the needs of different households, EcoFlow is firmly dedicated to helping users optimise their home energy management, improve power efficiency, save electricity bills, and eventually live a smart, sustainable, power-independent life.



EcoFlow's Mission

Our Vision

The world is at the intersection of major paradigm shifts toward artificial intelligence, electrification, and new energy. "Power a New World" is a call to the future amid these changes.

EcoFlow believes in an aspirational, eco-friendly, and technologically driven future that every individual can own. EcoFlow's meaningfully innovative power solutions are designed to bring a positive impact on individuals, families, and society at large.

Our Mission

To lead as a reliable and trusted energy companion for families and individuals around the world. We aim to empower our users with meaningful innovation, helping people across the world to live, dream, and explore without limits.



Our Innovation Journey



EcoFlow Founded
Launched RIVER Series
in the United States



EcoFlow RIVER Series Launched
Developed X-Boost Smart Inverter
Technology



^ 2017

^ 2020

v 2019

v 2021



EcoFlow DELTA (1300) Launched
Patented X-Stream Charging Technology

X-STREAM



EcoFlow DELTA Pro
TIME's 100 Best Inventions of 2021
Valued at \$1 billion, listed as
unicorn company





EcoFlow Power Kits
World's First 48V Power System
for all Scenarios

**EcoFlow PowerOcean (Three-Phase)
and PowerOcean DC Fit**
Showcased at Intersolar Munich

EcoFlow PowerOcean (Single-Phase)
Debuted at Solar & Storage Live London

EcoFlow PowerOcean Plus (Three-Phase)
Showcased at Intersolar Munich

EcoFlow Home Energy Solution
Revealed at Intersolar Munich

2022



EcoFlow WAVE
EcoFlow's First Smart
Ecosystem Devices

2023



2024



The Future of Home Energy

As the world continues to grapple with climate change and energy sustainability, reliable home energy solutions have emerged as a sector of opportunity.

At EcoFlow, we invest in innovative technologies and provide advanced and comprehensive home energy solutions that integrate all aspects of home energy use for a seamless, intelligent, efficient, and sustainable energy experience.

Create Your Home Energy Ecosystem With EcoFlow

The EcoFlow home energy ecosystem empowers you to create customised power solutions tailored to your specific needs. EcoFlow's solutions integrate solar energy, battery storage, EV charging, smart heating, and other smart home devices into one single platform for you to manage your home energy seamlessly and intelligently. Maximise home energy efficiency and cost savings while boosting home energy resilience.





What Makes Our Home Energy Ecosystem Different?

01

Customisable all-in-one home energy ecosystem

You can create your own smart home energy ecosystem with EcoFlow's extensive product portfolio, which includes solar storage, heating solutions, smart EV chargers, and other smart home devices. With the EcoFlow energy ecosystem, you can intelligently manage solar power and energy use to increase home energy efficiency and lower your electricity bills, as well as ensure a continuous power supply for your home and reduce reliance on the grid.

02

Your AI-powered home energy ecosystem

With EcoFlow's AI-powered HEMS (Home Energy Management System), you can gain smart control over your home's solar energy, battery storage, and a wide range of appliances—all within a single platform, creating a seamless and efficient energy experience. Our AI capabilities enable you to optimise energy usage, maximise savings, and much more with a few taps.



03

An open ecosystem for seamless connectivity and compatibility

EcoFlow works with a variety of smart home platforms and protocols to deliver a smart, seamless home energy experience. We also partner with utility providers to incorporate dynamic tariffs into the ecosystem, allowing users to schedule appliance and battery charging during off-peak hours and discharge when rates are high, optimising energy use and cutting electricity bills.

04

Intuitive home energy monitoring and control

EcoFlow puts you in charge of your home energy. With just a few taps on the EcoFlow app, Web Portal, or PowerInsight, you can easily monitor and manage your entire energy ecosystem. The EcoFlow app features a top-notch UI design with visualized energy data and control as well as interactive design elements for a smooth and exceptional user experience.

01

All-in-One Home Energy Ecosystem

Fully customisable to fit your needs

With EcoFlow, you can customise and expand your home energy solutions step by step to meet your unique needs and preferences.



PowerOcean Three-Phase

A robust and scalable energy storage system designed to meet high-demand energy needs



PowerOcean Single-Phase

Efficient and reliable energy storage for standard single-phase residential setups



PowerOcean Plus Three-Phase

Enhanced energy storage solution offering greater energy capacity and PV flexibility



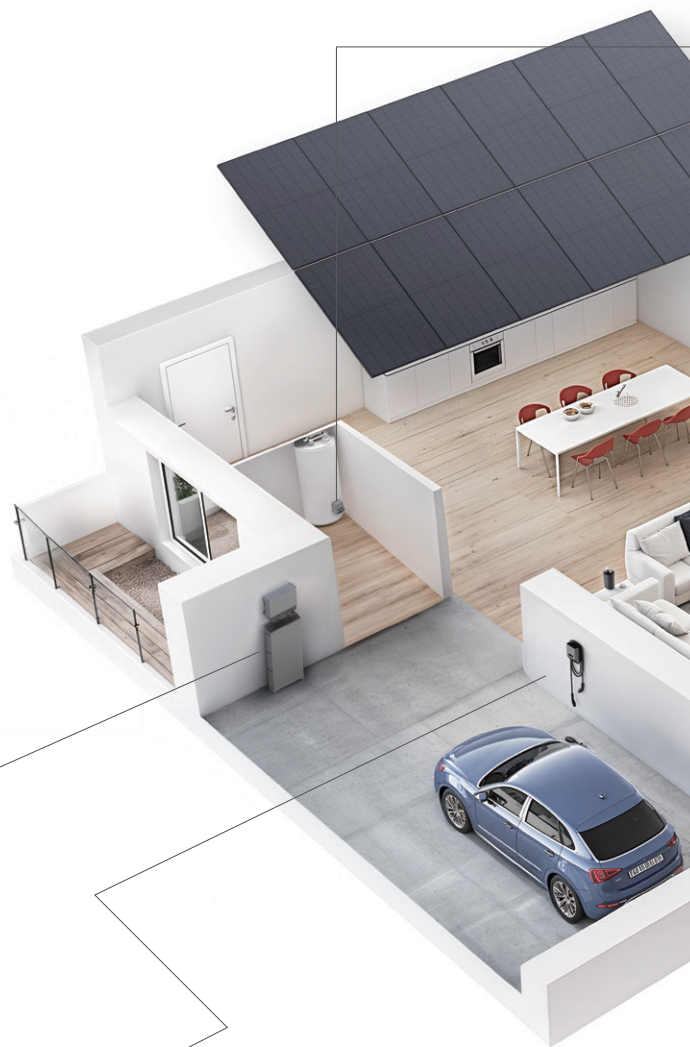
PowerOcean DC Fit

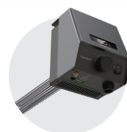
PowerOcean DC Fit offers seamless integration with existing solar systems, providing efficient and scalable battery storage with easy installation



PowerPulse 2 EV Charger

Seamlessly integrate electric vehicle charging with your home energy system





PowerGlow Smart Immersion Heater

Intelligent heating solutions utilising excess solar energy for water heating



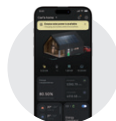
PowerHeat Air-to-water Heat Pump

Efficient and eco-friendly heat pump solutions for year-round comfort



PowerInsight Home Energy Monitor

A sleek home monitor screen for easy viewing and managing of your energy usage



EcoFlow App

Monitor and manage your entire home energy ecosystem with real-time data and analytics



Web Portal

Manage and monitor your home energy ecosystem anytime, anywhere, with our intuitive web portal, offering real-time insights and remote control

Seamlessly Connect Your Smart Home

Integrate and control a wide range of third-party smart devices seamlessly with EcoFlow's ecosystem

02

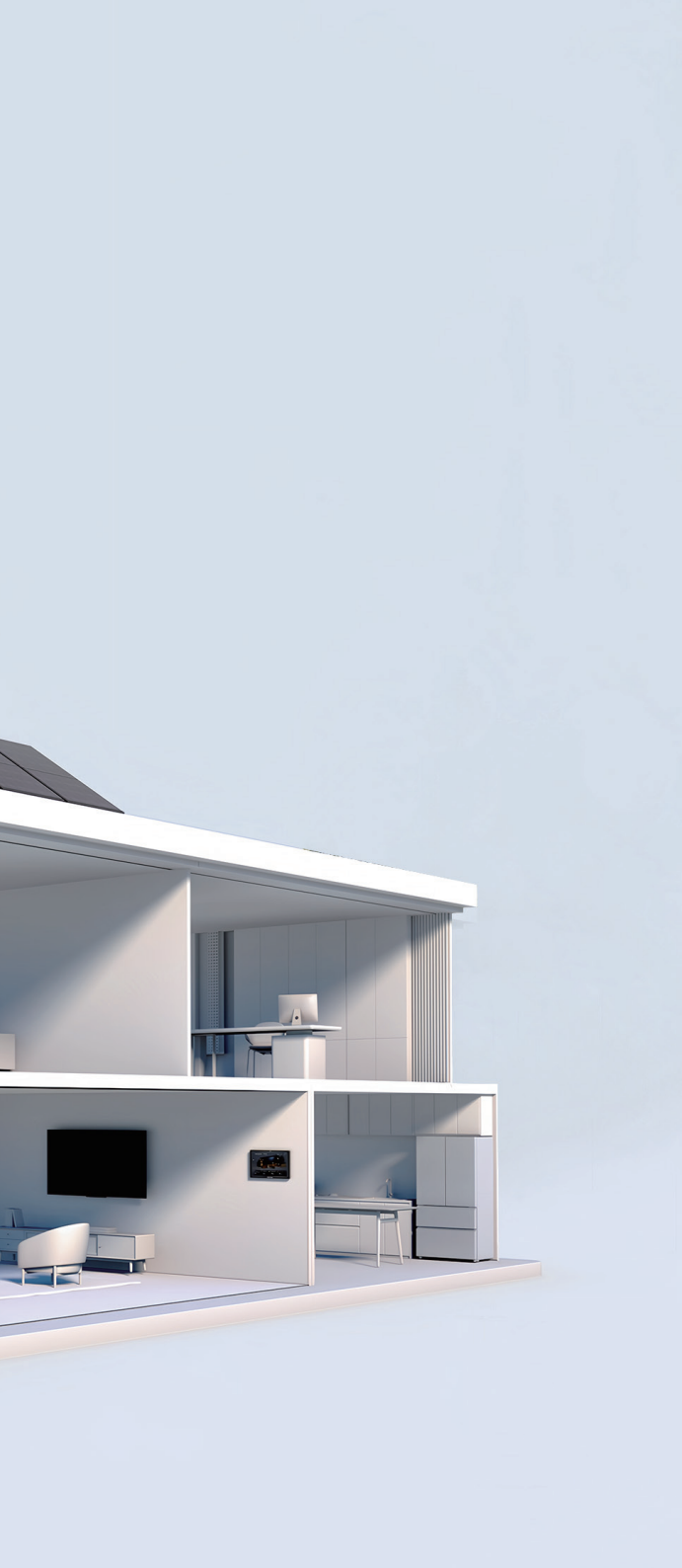
EcoFlow AI-Powered HEMS

EcoFlow HEMS enhances energy independence while reducing bills with ease.

EcoFlow HEMS (Home Energy Management System) is designed to help users achieve true home energy independence while saving money and enjoying convenience. With AI-driven monitoring and control, it optimises energy efficiency, maximises solar utilisation, and enhances energy autonomy for a smarter, more sustainable home.

- ★ **AI-Maximised Tariff Savings**
- Ⓐ **Multi-AI Modes for Energy Your Way**
- ⚡ **Predictable Power Backup**
- 🔗 **Seamless & Interoperable Ecosystem**
- 📱 **All-in-One Smart Management**





AI-Maximised Tariff Savings

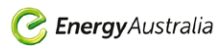
EcoFlow HEMS's advanced technology is designed to operate automatically and alongside dynamic tariffs, making savings effortless.

AI-Powered Auto Savings Plan

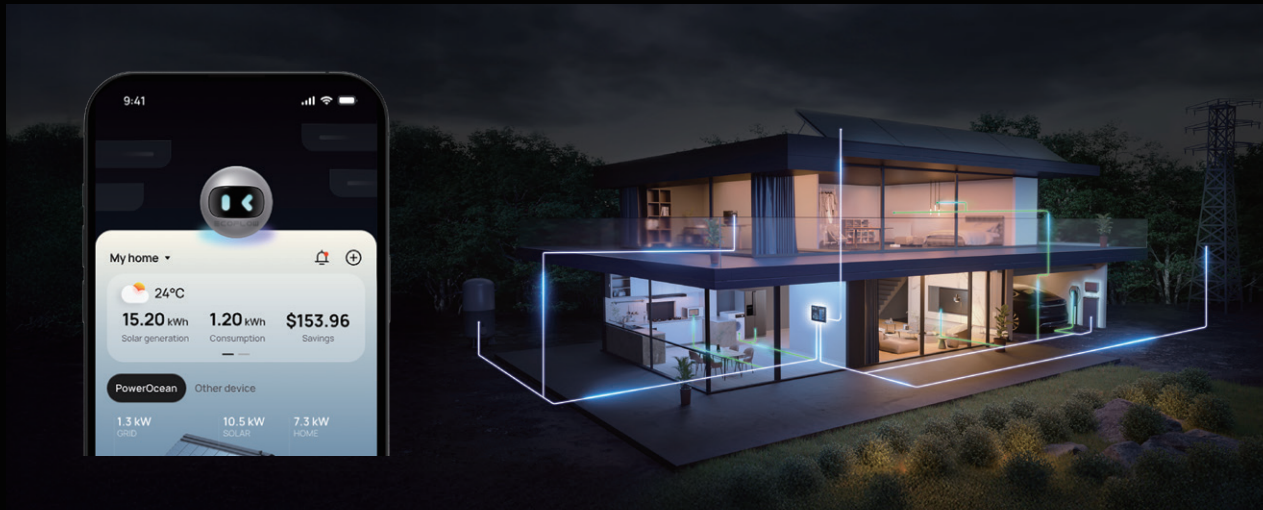
Maximise savings effortlessly with the Automatic Savings Plan. EcoFlow HEMS AI uses a comprehensive algorithm that considers key factors like solar and consumption forecasts, as well as weather, to create an automatic tailored savings plan.

Maximise Savings with Dynamic Tariffs

EcoFlow HEMS integrates with dynamic tariff providers, such as Tibber, Rabot Energy, Octopus, Nord Pool and Epex, to optimise grid power strategy and maximise savings across the ecosystem.



Multi-AI Modes for Energy Your Way



Fully Automated AI, One-Click Peace of Mind

With just one click, HEMS AI effortlessly maximises savings. It intelligently minimises grid reliance, optimising the use of solar energy and battery storage, offering hassle-free, efficient energy management.

Customized AI Tailored to Your Needs

EcoFlow's AI isn't just smart—it's personal. By recognising your unique energy patterns and settings, it offers customised recommendations and responsive answers, helping you make informed decisions effortlessly. Designed to adapt to your needs, it's the smarter, more personalised way to manage energy.

Predictable Power Backup

EcoFlow HEMS automatically charges your battery to 100% when severe weather is expected, ensuring you're fully prepared for any emergency. You can also set your desired backup level, keeping your home ready for the unexpected. Stay in control, stay powered, and enjoy peace of mind.



03

An Open Ecosystem for Effortless Connectivity and Interoperability

Seamless & Interoperable Ecosystem

Imagine seamlessly connecting lighting, temperature control, and more to your EcoFlow Home Energy Ecosystem. Thanks to our collaboration with industry leading smart home brands and communication protocols, you can effortlessly manage your home appliances, optimise power usage and much more on a single platform. Users don't need to switch between multiple platforms and apps, ensuring a simpler, more intuitive experience.

 Homey  Nest  tado°  ecobee  Shelly  tapo



04

Multi-Platform, Access Anytime, Anywhere

All-in-One Smart Management

The EcoFlow app enables real-time monitoring and control anytime, anywhere. The PowerInsight Home Energy Monitor and Web Portal offer a dedicated solution for home energy management.



EcoFlow App

EcoFlow App for Comprehensive Home Energy Control

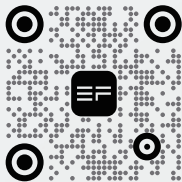
The EcoFlow app offers the perfect solution for users looking to streamline the management of their EcoFlow products. Whether overseeing their entire EcoFlow residential home energy ecosystem or managing EcoFlow Portable Power Stations, the app provides a seamless and intuitive platform for personalised home energy control and device management.



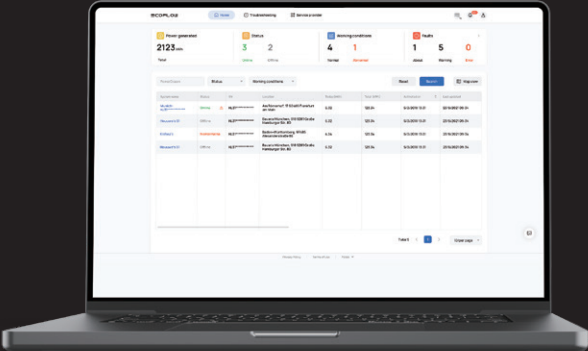
Requires iOS11.0 or above.



Requires Android5.0 or above.



QR code for download



Web Portal

Advanced Data Analysis and Comprehensive Support

We offer comprehensive support for all types of EcoFlow products and switching devices. Our Web Portal includes a wide range of functions tailored to meet your needs, complemented by advanced data analysis capabilities.



Scan to login

EcoFlow Pro App for Installers

The EcoFlow Pro app is your on-site companion, designed to streamline every aspect of the installation process. With a user-friendly interface, the app empowers installers to manage system setups effortlessly, even in the field.

Instant Setup

Complete the installation with a quick 3-step commissioning process.

Mobile Control

Manage and monitor authorised systems right from your smartphone.

On-the-Go Troubleshooting

Prioritise and resolve issues with real-time error code alerts.

Detailed Diagnostics

Access in-depth information on error codes to ensure precise maintenance.



EcoFlow Web Portal for Installers

The EcoFlow Web Portal is your comprehensive platform for managing and monitoring all your authorised systems from any location. Designed for efficiency, the portal provides a centralised dashboard that offers a detailed map view of all systems under your supervision.

Comprehensive Dashboard

View a detailed map of all authorised systems from a single platform.

Centralised Monitoring

Track performance metrics and system status with ease.

Efficient Troubleshooting

Prioritise error codes by emergency level, and address them efficiently.

Historical Data Access

Review past issues and performance trends to optimise future installations.



Home Energy Monitor

EcoFlow PowerInsight

A sleek 10-inch all-in-one home energy monitor to visualise your home energy data in real-time and control smart home devices, boosting your home energy efficiency.



10-inch
Touch Display



Comprehensive
Energy Stats



One-Tap
Intelligent Control

Clear Insights into Your Energy Usage

Get real-time home energy data daily, monthly, and annually. If you're interested to know about your home's eco-friendliness, this is where you find all the answers.



Solar Power Generation



Home Energy
Consumption and Sources



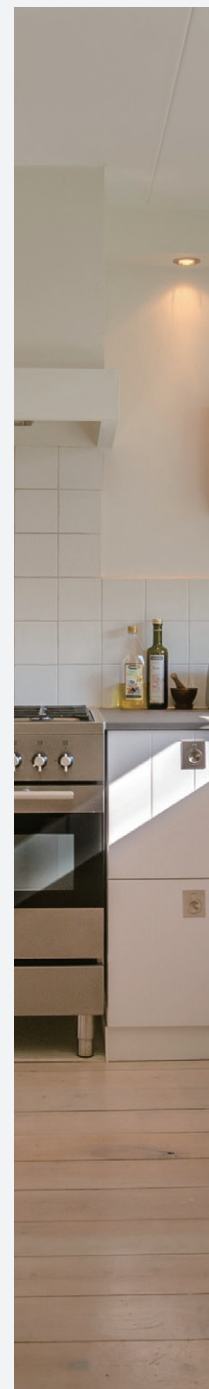
PowerOcean Battery Status

Smart Home Appliance Control

Easily manage your home appliances using the EcoFlow PowerInsight Monitor. Turn off all lights or preheat your home when you arrive with a single tap. PowerInsight supports third-party smart home devices with Matter compatibility, ensuring seamless integration and control.

Temperature Auto-Adjustment for Comfort and Savings

Keep your home comfortable while saving energy. With a built-in indoor temperature sensor, EcoFlow PowerInsight adjusts the thermostat to maintain optimal temperatures, cutting down on energy consumption and utility costs.





Solar Battery Storage Systems

Transform Solar Power into Reliable Energy

Maximise your solar energy harvesting with the scalable EcoFlow PowerOcean Solar Storage Battery Systems. Enjoy the peace of mind that comes with a 15-year battery warranty, ensuring long-lasting and dependable power for your home.





PowerOcean Plus Three-Phase

Unlock the Future of Home Energy with EcoFlow Solar Battery Storage Systems



Modular
Design



Advanced Safety
and Reliability



Easy Installation
and Expansion



Maximise Solar
Potential



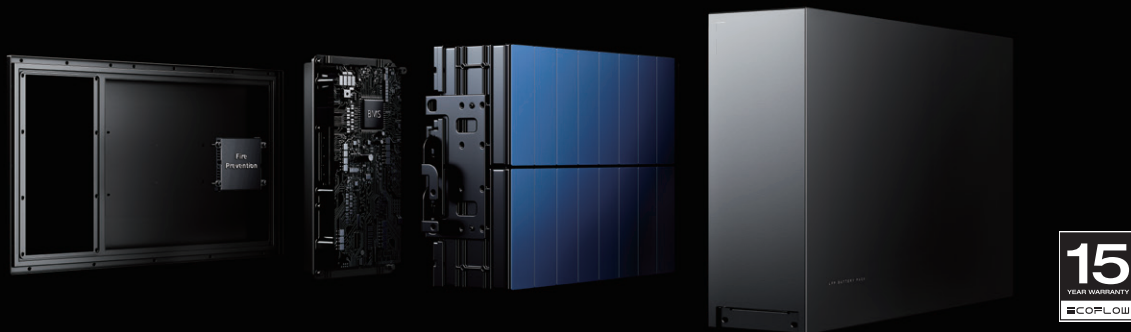
Smart EcoFlow
App

EcoFlow PowerOcean Product Comparison

										
	PowerOcean (Single-Phase)				PowerOcean (Three-Phase)		PowerOcean Plus (Three-Phase)			PowerOcean DC Fit
Usage Scenario	Solar Battery Storage System				Solar Battery Storage System		Solar Battery Storage System (Residential and small commercial)			Retrofit Battery Storage System
Output Power(kW)	3/3.68/4.6/5/6				6/8/10/12		15/20/25/29.9			5
Max PV Input (kW)	9/9.68/10.6/11/12				10/12/14/16		30/35/40/40			5
Number of MPPTs	2				2		3			N/A
PV Strings	2				2		4			2
Maximum Battery Capacity(kWh)	30				45		60			15
Battery Cell Type	LFP				LFP		LFP			LFP
Cascading Supported	3 Sets				2 Sets		2 Sets			Not Supported
Built-in Smart Meter	No				No		Yes			No
Dynamic Tariff Integration	Yes				Yes		Yes			No
Installation Method	Floor Stand/Wall Mounting				Floor Stand/Wall Mounting		Floor Stand/Wall Mounting			Floor Stand/Wall Mounting
Warranty	15 Years				15 Years		15 Years			15 Years for Battery, 10 Years for Converter
Ingress Protection Rating	IP65				IP65		IP65			IP65
Active Aerosol Fire Prevention Module	Integrated				Integrated		Integrated			Integrated

LFP Battery

Our Foundation. Your Peace of Mind.



5kWh

Expandable Anytime

800V

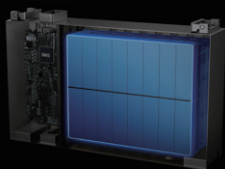
Ultra-high Voltage

95% DoD*

For a Longer Life Cycle

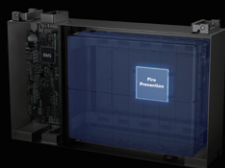
IP65

Weather Resistant



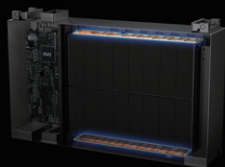
LFP Technology

Harnessing the superior power of lithium ferrophosphate technology, the LFP batteries offer unrivalled performance for up to 6000 cycles, ensuring your energy needs are met with efficiency and reliability.



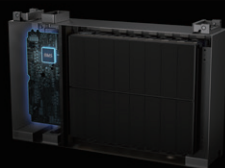
Fire Prevention Module

Actively detect battery temperature, and will be immediately activated when it reaches 170°C before they become hazards.



Smart Auto-heating Module

Each pack is equipped with heating modules to work smoothly in winter.



Fully Integrated BMS in Every Battery Pack

Each battery pack includes an advanced BMS that constantly monitors cell health and temperature, adjusting in real-time for optimal performance and safety against overcharging, deep discharging, and overheating.

* To maintain optimal battery performance in low-temperature environments, the depth of discharge (DoD) may vary with actual temperature. This is a normal fluctuation.

Streamlined Installation & Maintenance



Unified Battery Design Across All Systems

EcoFlow's PowerOcean Series features a universal battery pack compatible with all models, simplifying inventory and reducing costs. Installers can easily adapt to different installation scenarios with minimum specialised components.

Flexible Installation and Maintenance

The standardised design allows for quick on-site adjustments, catering to various homeowner needs with a single solution.

Modular Battery System

EcoFlow PowerOcean's modular batteries enable quick swaps and upgrades, minimising downtime and simplifying service tasks. Installers can replace individual modules without overhauling the entire system.

Reduced Service Overhead

Unified design and streamlined SKUs lower service costs and simplify logistics, allowing installers to focus on expanding their business.

LFP Battery			
	1 pack	2 packs	3 packs
Battery technology	LFP	LFP	LFP
Battery capacity	5.1kWh	10.2kWh	15.3kWh
Max output power	3.3kW	6.6kW	9.9kW
Max input power	2.5kW	5kW	7.5kW
Nominal voltage	800V	800V	800V
Operating voltage range	720V~960V	720V~960V	720V~960V
Cooling method	Natural convection	Natural convection	Natural convection
Battery dimensions (W*D*H)	680mm*183mm*478.8mm (+1mm)	680mm*183mm*875.3mm (+1mm)	680mm*183mm*1271.8mm (+1mm)
Net Battery weight*	65.5 kg	120.9 kg	176.2 kg

* Disclaimer: Only includes PowerOcean batteries and essential components, excluding accessories like stands or wall mounts and all packaging materials.

Solar Battery Storage Solution **DYNAMIC TARIFF SUPPORTED**

EcoFlow PowerOcean Three-Phase

EcoFlow PowerOcean (Three-Phase) is a premium modular home solar solution, featuring flexible upfront investment, outstanding safety, outage backup, and super smart control. The solution is designed to achieve power independence for the whole house.

12kW

Up to 12kW
backup power



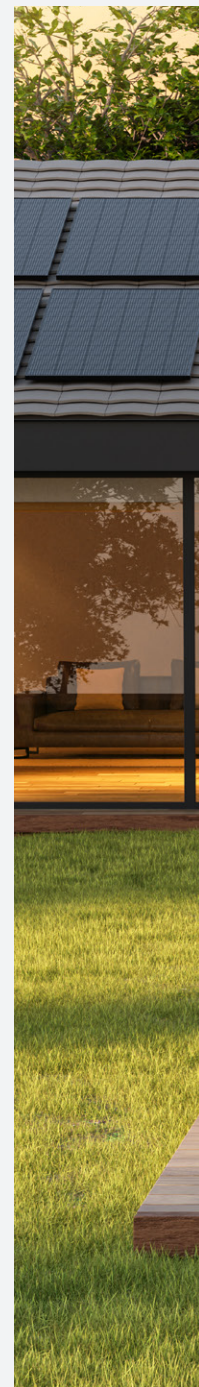
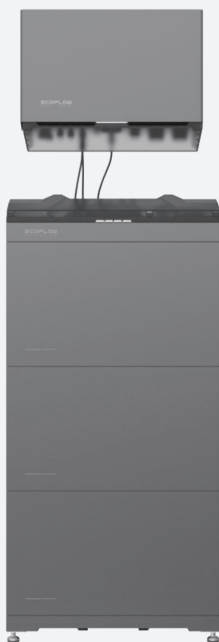
Kickstart from 1 Battery,
Expandable up to 45kWh



Cascading Supported,
Achieve double performance



IP65-rated for
Outdoor Installation





* To achieve an AC output power of up to 24 kW and an expandable battery capacity of up to 90 kWh, two hybrid inverters are required. One hybrid inverter can support a maximum output power of 12 kW and a battery capacity of 45 kWh.

EcoFlow PowerOcean Three-Phase Hybrid Inverter

The EcoFlow PowerOcean Three-Phase Hybrid Inverter 6/8/10/12kW version enables highly efficient solar energy usage and storage to achieve home power independence.





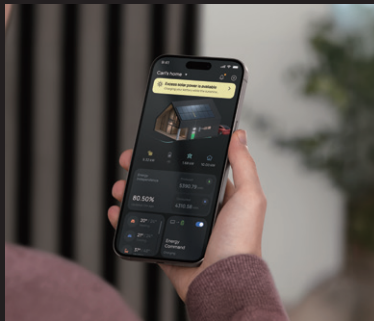
Up to 12kW Three-Phase Backup Power

Integrated with a backup module to power essential appliances during grid outages.



Bypass Circuit for Stable Power Supply

Automatically switches to bypass mode if the inverter detects dysfunction, allowing grid power to flow through.



Dynamic Tariff Integration

Seamlessly integrates with dynamic pricing platforms, enabling you to optimise energy usage based on real-time electricity prices.



Smart Heat Pump Support (SG Ready)

Distributes excess solar power for heating, maximising home power independence.

Solar Battery Storage Solution **DYNAMIC TARIFF SUPPORTED**

EcoFlow PowerOcean Plus Three-Phase

EcoFlow PowerOcean Plus maximises solar power utilisation for homes with complex roof structures. With up to 40kW solar input, 29.9kW AC output, and dynamic tariff support, it offers significant energy savings and power independence. Fully compatible with all EcoFlow home energy ecosystem products, it provides smart monitoring and control over household appliances.



Up to 4 PV strings,
40kW solar input



Up to 29.9kW
AC output



Expandable up
to 60kWh



Built-in
smart meter



IP65-rated for
outdoor installation



Cascading supported,
Double your performance*





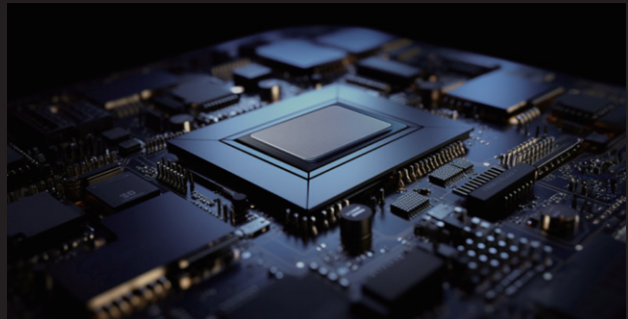
* To achieve an AC output power of up to 59.8 kW and an expandable battery capacity of up to 120 kWh, two hybrid inverters are required. One hybrid inverter can support a maximum output power of 29.9 kW and a battery capacity of 60 kWh.





Seamless Whole-Home Backup

Keep life running without interruptions with EcoFlow PowerOcean Plus. This advanced inverter delivers up to 29.9kW of backup power output with the seamless switch-over ensuring your entire home stays powered during outages.



Integrated AFCI function

AFCI protects the branch circuit wiring from dangerous arcing faults that could initiate an electrical fire.

Solar Battery Storage Solution **DYNAMIC TARIFF SUPPORTED**

EcoFlow PowerOcean Single-Phase

EcoFlow PowerOcean redefines home energy storage with advanced safety, LFP battery technology, a fire prevention module, and an IP65-certified design. Offering a 15-year warranty, with batteries expandable up to 90kWh through cascading three inverters, and over 6,000 charge cycles, EcoFlow PowerOcean is a secure, scalable solution that future-proofs your home.



Up to 6kW
backup output



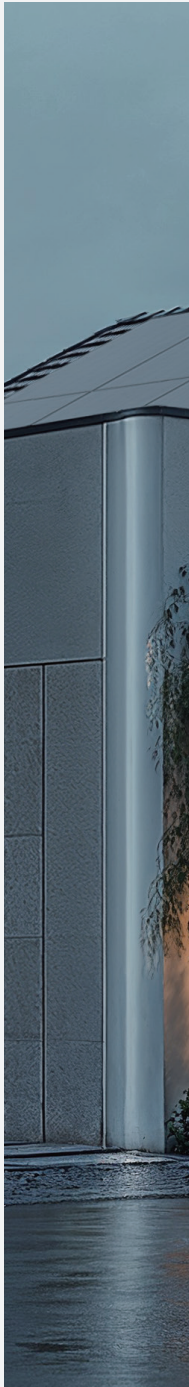
Expandable
up to 30kWh



Cascading Support,
Achieve triple
Performance*



IP65-rated for
outdoor installation





* To achieve an AC output power of up to 18 kW and an expandable battery capacity of up to 45 kWh, three hybrid inverters are required. One hybrid inverter can support a maximum output power of 6 kW and a battery capacity of 15 kWh.

Tailored to Your Space

Your home is unique, and your PowerOcean should reflect that. Whether you're seeking a space-saving solution with a wall-mount design or prefer a floor-mount structure, rest assured that both options provide the stability and security your home deserves.



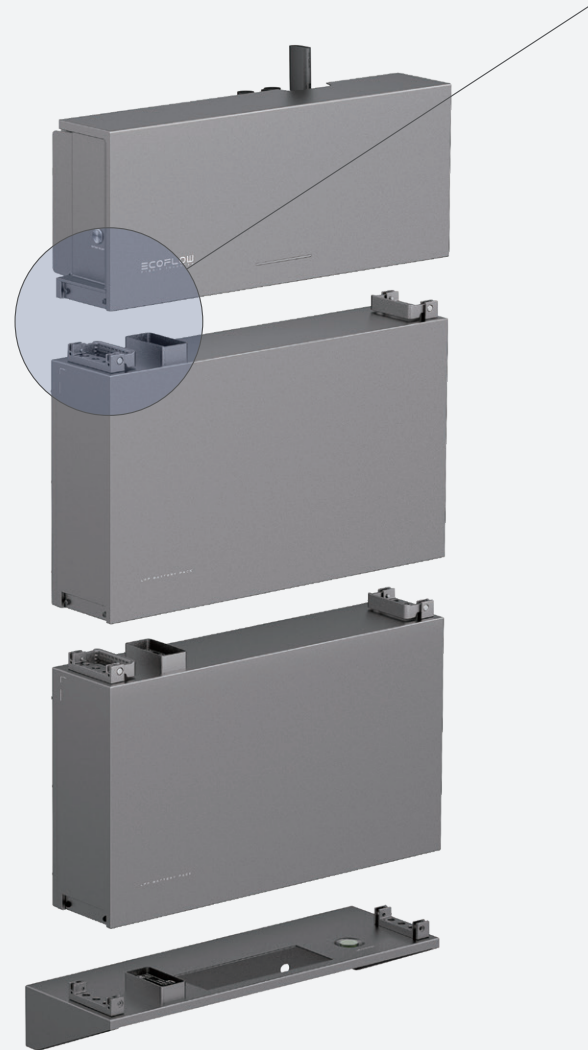
Wall Mount Bracket

Supports up to 15kWh Battery Packs and a Hybrid Inverter



Floor Mount Stand

Supports up to 15kWh Battery Packs and a Hybrid Inverter





Plug and play

Ready for Easy Outdoor Installation

The IP65-rated PowerOcean is designed to meet the critical requirements of the newly established PAS 63100:2024 standards, ensuring the highest safety performance level. This compliance makes PowerOcean ideal for outdoor installations.



Retrofit Battery Storage Solution

EcoFlow PowerOcean DC Fit

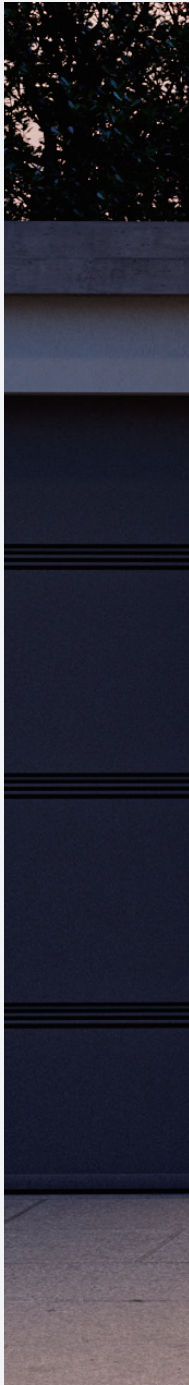
With EcoFlow's unique PV-coupling technology, the PowerOcean DC Fit enables direct battery connection to the solar system on the PV side, eliminating the need for an additional storage inverter. This streamlined installation process saves valuable time while maximising the efficiency of existing solar systems. By seamlessly integrating up to 15kWh of battery storage into your home solar system, the PowerOcean DC Fit empowers users to achieve energy self-sufficiency easily and cost-effectively.

No need
for a storage inverter

No need
to replace the existing
solar inverter

No need
for AC rewiring

No need
for an on-grid permit

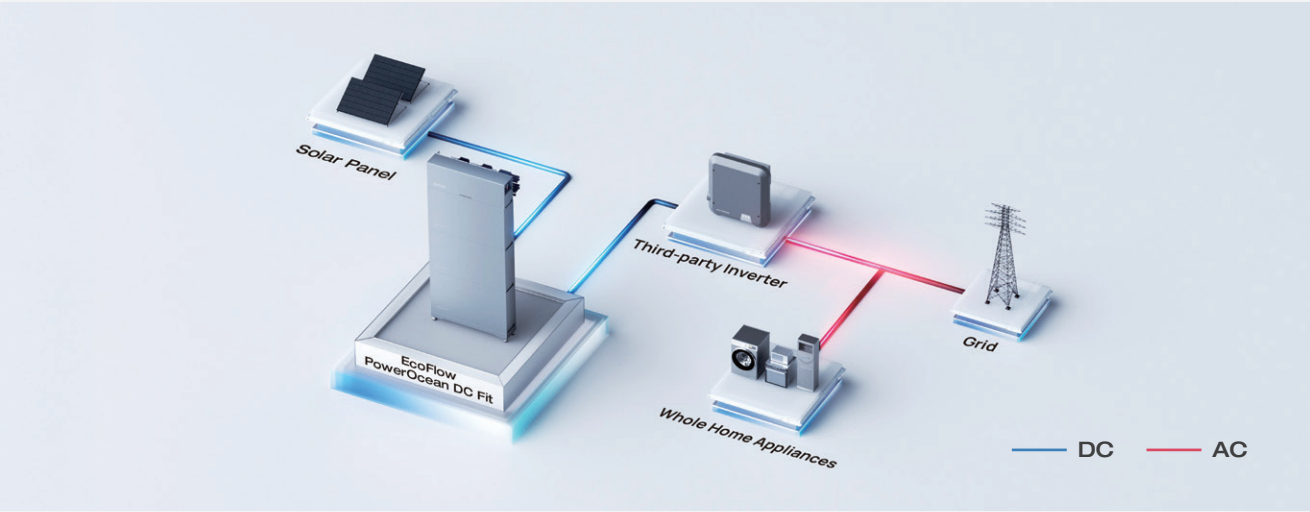




* Disclaimer: The 10-year warranty for the PowerOcean DC Fit specifically applies to the converter.

What Makes PowerOcean DC Fit Different?

A simple battery system, empowered by unique PV-coupling technology.



PV-coupled solution vs other solutions

- Compatible with most solar inverters
- Expandable up to 15kWh

	PV coupling	DC coupling	AC coupling
Batteries directly connect with solar panels	✓	⊗	⊗
No additional storage inverter	✓	✓	⊗
No need to replace existing solar inverter	✓	⊗	✓
No need to replace AC wiring	✓	✓	⊗
No on-grid permit needed	✓	✓	⊗

The unique PV-coupling technology

Compared to conventional hybrid inverter and home battery systems, the PowerOcean DC Fit seamlessly integrates battery storage into your existing solar system, eliminating the need for an additional storage inverter.

This innovative solution efficiently boosts your energy self sufficiency without requiring significant modifications to your current solar inverter.



Chapter 3





EV Charging Solutions

Turn Solar Energy into Mileage

EcoFlow's EV charging solution is a smart, efficient, and cost-effective system designed to optimise electric vehicle charging. This AI-powered ecosystem enhances efficiency, intelligence, and interactivity, making it ideal for high-end vehicle owners seeking control over their energy use.

* When PowerPulse is integrated with PowerOcean, the PowerOcean DC Fit is not supported.

EcoFlow PowerPulse EV Charger

PowerPulse delivers an impressive 11kW output. With advanced controls and precise microsecond calibration, it optimises solar energy absorption and load management, elevating charging speeds to new heights. PowerOcean instantly harnesses photovoltaic energy, optimises energy consumption, provides exceptional load management, and delivers immediate power to your EV.



Lightning Fast
11kW Charging



Smart Charging
via PV



Smaller than
A4 Paper



Smart EcoFlow App
Control





EcoFlow PowerPulse 2 EV Charger

DYNAMIC TARIFF SUPPORTED

EcoFlow PowerPulse 2 unlocks unprecedented smart charging, powered by the AI-driven energy management system of the EcoFlow Ecosystem, enhancing smart energy management and optimisation. It adapts to your energy needs in real time, prioritises solar energy usage, reduces reliance on the grid, and cuts energy costs.

22kW

Up to 22kW
Three-Phase Output

7kW

Up to 7kW
Single-Phase Output



Solar-Powered
Smart Charging



Seamless
Multi-Car Charging





Heating Solutions

Turn Solar Energy into Heat

The PowerHeat heat pump and PowerGlow immersion heater efficiently heat your home and water when fully integrated with the PowerOcean system. Utilising stored energy from your PowerOcean system and excess solar energy, these solutions provide consistent, eco-friendly heating and hot water, while minimising your energy bill.



EcoFlow PowerHeat

Air-to-Water Heat Pump

Embrace clean energy heating at any stage with PowerHeat Air-to-Water heat pump. PowerHeat uses electricity to draw ambient heat from the air into your home. PowerHeat also synchronises with solar systems, efficiently converting solar energy into heat, enhancing your independence from energy suppliers and reducing energy expenses. Whether planning from the outset or integrating later, the PowerOcean system* seamlessly connects with PowerHeat.



Up to 20kW
Powerful
Performance



Smart
Heating
via PV



Advanced
Zone-by-zone
Control



R290 Refrigerant
for Efficient,
Clean Heating



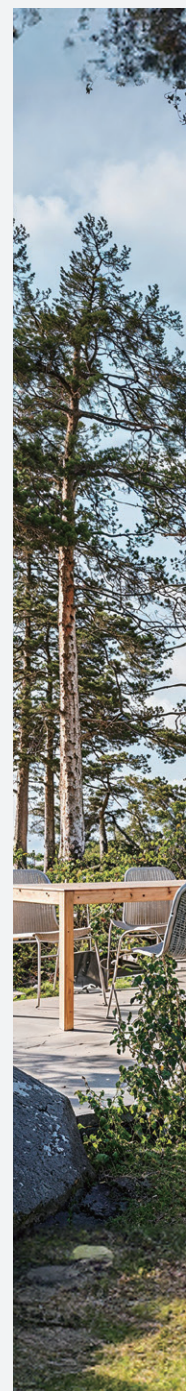
Home Comfort with
Inverter-Driven
Technology



PowerHeat Heat Pump 9kW



PowerHeat Heat Pump 20kW





* When PowerHeat is integrated with PowerOcean, the PowerOcean DC Fit is not supported.

EcoFlow PowerGlow Smart Immersion Heater

EcoFlow PowerGlow Smart Immersion Heater, available in 3.5/6/9 kW options, is a water-heating device specifically designed for integration with photovoltaic systems. It can operate independently or seamlessly integrate with the EcoFlow PowerOcean system*. PowerGlow efficiently utilizes surplus solar energy to heat your water, enhancing your self-sufficiency. With super-fast installation, it's the perfect way to kickstart your clean energy heating experience.



Smart Water
Heating via PV



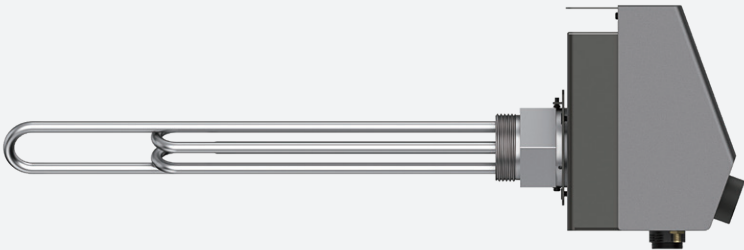
Rapid Heating
Performance



Precise
Temperature Control



Designed with Safety
and Reliability





* When PowerGlow is integrated with PowerOcean, the PowerOcean DC Fit is not supported.

Comprehensive Support, Every Step of the Way

At EcoFlow, we prioritise your success through our extensive pre-sales and after-sales support, along with expert technical assistance. Our dedicated team of professionals is here to guide you in selecting the best products for your needs, ensuring a smooth purchasing experience. Post-purchase, we provide robust technical support to address any questions or issues, fostering a reliable and satisfying user experience. Our commitment to excellence in customer service underscores our goal of helping you achieve success with EcoFlow's innovative energy solutions.



Service & Support

Begin your service journey with our dedicated support team.



Public
Webinars



On-site
Promotional Support



Training
Services

Comprehensive Training for Success



Empower Your Sales Team

EcoFlow offers detailed training courses for our partners' sales teams, ensuring they fully understand and can effectively communicate the key selling points of EcoFlow products.

Boost Your Product Promotions

EcoFlow collaborates with contracted distributors to develop tailored product promotion strategies. We offer on-site sales engineering support to help distributors build a capable network of installers.



Master the Technical Details

We provide in-depth technical training for our partners' technical staff, covering all installation steps and techniques. Certified installers receive official certificates, proving their qualifications and expertise.



Global Learning through Webinars

Our webinars extend the reach of education globally, available to anyone with internet access. These sessions quickly disseminate valuable knowledge and make learning materials easily accessible worldwide. EcoFlow webinars ensure clients stay up-to-date on the latest advancements and best practices in energy solutions.



Dedicated Local Partner Support



12-hour Hotline

Available 8:00 - 20:00, 5 days a week



1-on-1 Live Chat

Through EcoFlow Pro App/Web Portal



Email Support

Replies within 24 hours



Service Allowance

Includes installation partner allowances

Customer Success Stories



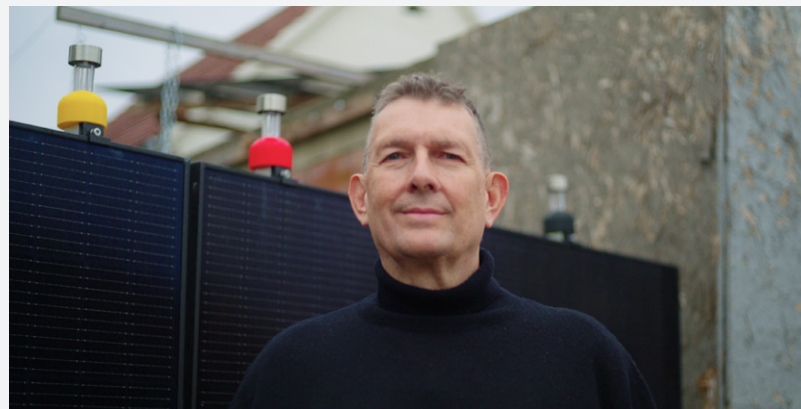
End User Experience



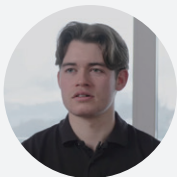
👍 Resilience, Simplicity

Udo Reetz, Homeowner

Udo shares his journey of seamlessly integrating the PowerOcean with his solar panel setup. With 12 panels on his garage, this spring marks a significant milestone as Udo fully harnesses the PowerOcean Three-Phase system's potential in renewable energy. His story is about more than adopting new technology—it's about a broader commitment to sustainability and resilience. Udo's enthusiasm for EcoFlow solutions illustrates the profound impact of dependable power backup and modern, eco-conscious living, inviting viewers to explore the simplicity and effectiveness of EcoFlow's innovative residential solutions.



Installer Insights



♥ Innovative, User-friendly

Alexander von Gruchalla, Installer, Multiwerk Germany

Alexander highlights his collaboration with EcoFlow, particularly emphasising the retrofit capabilities of the innovative PowerOcean DC Fit system. He praises the user-friendly design that allows for easy integration with existing solar setups, enhancing installation efficiency without the need for extensive modifications. Alexander admires the flexibility of EcoFlow PowerOcean DC Fit and its seamless control through the app, which provides real-time energy data for an enhanced and efficient user experience.



Installer Insights



😊 Solid, Flexibility

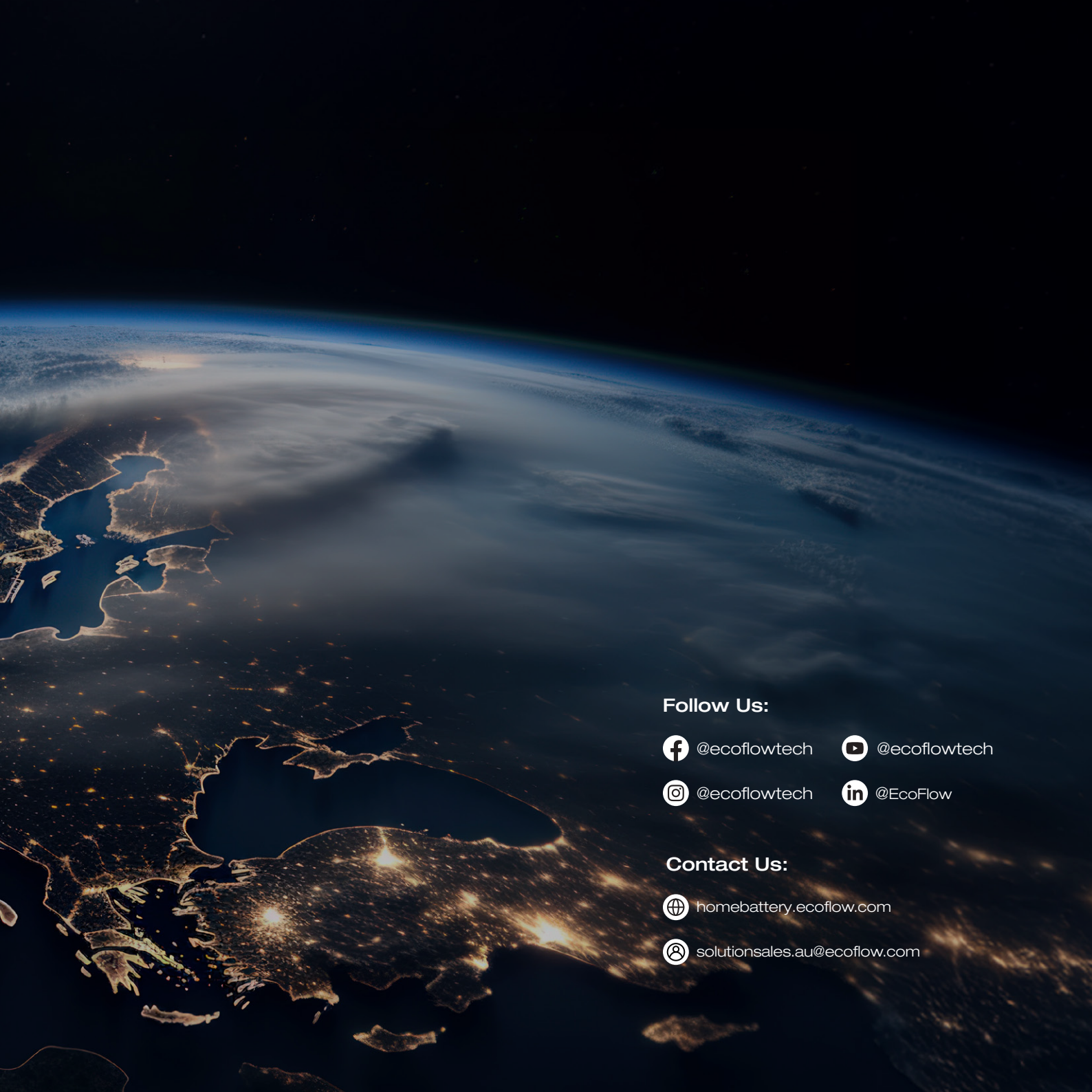
Gary Weston, Founder and Director, Vision 2030

PowerOcean's single-phase solar battery storage is a solid choice for the UK market. It's modular, stackable, and straightforward to install. The battery pack even comes with a fire prevention module, making it a reliable option for installers.

What sets it apart is its flexibility—you can mount it on the wall or on the ground, and with its IP65 rating, it's ready for outdoor installations. Plus, it meets the key criteria for PAS63100 guidelines, giving you peace of mind when setting it up outside. With a 15-year warranty and user-friendly apps for both installers and homeowners, you've got complete control over where you put it. It's the kind of solution we've been needing in the UK market, addressing the gaps we've seen for a while.

Power a New World





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